

PRIVACY & COOKIE POLICY

Effective date: 19.03.2026

This Privacy & Cookie Policy (“Policy”) explains how **LINEV Systems US, Inc.** (“LINEV Systems”, “we”, “us”, “our”) collects and uses personal information when you visit or interact with our website. This Policy also describes how we use **cookies**, and the choices you have.

Our privacy principles

Regardless of your location, LINEV Systems follows these core principles:

- Lawfulness, fairness, and transparency
- Purpose limitation and data minimisation
- Accuracy and security
- Storage limitation
- Integrity and confidentiality
- Accountability and respect for user rights

Who we are (Data Controller)

Data Controller’s name: LINEV Systems US, Inc.

Data Controller’s address: 13631 Poplar circle, TX 77304, Conroe, USA

Website: <https://multienergyportal.com>

Business and privacy contact email: info@linevsystems.com

What personal data we collect

1 Data you provide directly

We collect personal data that you choose to provide when you interact with us, including through contact forms, email, phone, or live chat. This may include:

- Full name
- Company name
- Job title or role
- Business email address
- Phone number
- Country, city, or region
- The content of your enquiry (including technical, commercial, or partnership-related information)

2 Data collected automatically

When you visit the Website, we may automatically collect:

- IP address
- Browser type and version
- Device and operating system information
- Language and approximate location (country/city level)
- Pages visited, navigation paths, timestamps, and referral URLs

This information is collected using cookies.

How we collect personal data

We collect your personal data through:

- Website contact forms
 - Clickable email addresses and phone numbers
 - Live chat (including Chatway)
 - Spam and abuse protection tools (e.g. reCAPTCHA)
 - Analytics and advertising measurement tools
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Cookies

1 What cookies are

Cookies are small text files placed on your device when you visit a website. We may also use similar technologies such as pixels, tags, scripts, SDKs, and local storage. In this Policy, all such technologies are referred to as “cookies”.

2 Types of cookies we use

Strictly necessary cookies

Required for basic Website functionality, security, and network management.

Analytics cookies

Used to understand how visitors use the Website and to improve performance and content.

Functional cookies

Support enhanced functionality and user experience where implemented.

Advertising and measurement cookies

Used to measure advertising and marketing performance, including contextual advertising and campaign effectiveness.

Chat-related cookies

Where chat functionality is enabled, cookies or similar technologies may be used for session continuity, message delivery, and security.

Managing cookies and consent

You can manage cookies in the following ways:

1. **Cookie settings or banner**
When you first visit the Website, you can accept, reject, or customise non-essential cookies. You can change or withdraw your consent at any time.
2. **Browser settings**
You can block or delete cookies through your browser controls.
3. **Advertising controls**
You may limit certain advertising cookies using browser, device, or platform-level settings.

Sharing personal data

We may share personal data with:

- Authorized LINEV Systems personnel who need it to perform their duties
- Service providers that support our operations, including:
 - Website hosting and IT providers
 - Analytics and performance measurement providers
 - Advertising and marketing technology providers
 - Live chat service providers
 - Security, spam prevention, and support service providers

Personal data may also be disclosed where required by law or to protect our rights, safety, or property.

We do not sell personal data.

Data security & retention

We retain personal data only for as long as necessary for the purposes described in this Policy, including:

- Handling enquiries and ongoing communications
- Maintaining appropriate business and compliance records
- Resolving disputes and enforcing agreements

Personal data will be stored for two years from the moment you log in to the website.

International data transfers

LINEV Systems may process personal data outside your country of residence. Where required by law, appropriate safeguards are applied.

Your rights

Depending on your state of residence and applicable law, you may have rights to:

- Request access to personal data
- Request deletion of personal data
- Request correction of inaccurate personal data
- Opt out of certain data uses, including targeted advertising or sharing (as defined by law)
- Request restriction of processing

To exercise these rights, please contact us using the details below. We may need to verify your request before responding.

Children

Our website and services are intended for professional and business users and are not directed to children.

Changes to this Policy

We may update this Policy from time to time. The effective date above indicates the latest version.

Contact

For questions about this Policy or privacy requests:

Email: info@linevsystems.com